

A Newsletter from



# SHARE

State Health Alliance FOR Records Exchange

the State Health Alliance for Records Exchange



## What's Inside?

Health Information Technology (HIT) News  
Success Story



@SHAREarkansas



(501) 410-1999



SHAREhealth@arkansas.gov



www.SHAREarkansas.com

# HIT News

## Arkansas EMS Program Goes LIVE with SHARE HIE Transforming Emergency Medical Services (EMS) Statewide

The Arkansas Department of Health has reached a major milestone: the Arkansas EMS Program is now LIVE with the State Health Alliance for Records Exchange (SHARE), the state's Health Information Exchange (HIE). More than 200 EMS agencies and facilities are now sending data to SHARE, marking a pivotal step in advancing emergency care and health information sharing across Arkansas.

The Arkansas EMS Program has long prioritized timely, informed care during emergencies. With the integration now live, EMS teams statewide are securely transmitting electronic patient care reports (ePCRs) through their ePCR system to SHARE HIE. These reports include vital signs, treatments provided, scene observations, and other clinical details, helping build a more complete patient history.

This advancement enhances coordination between pre-hospital and hospital care teams by ensuring that critical EMS data is available to hospitals, primary care providers, specialists, and care coordinators statewide through SHARE HIE. While not all EMS agencies are currently accessing clinical data from SHARE HIE, they are contributing essential patient information into the system laying the foundation for expanded data access in the future.

EMS personnel input patient data into their electronic systems, which is then securely routed to SHARE HIE via the state-managed Arkansas EMS Program. Hospitals and other care providers connected to SHARE can view this EMS data through an electronic medical record (EMR) query to SHARE HIE or the Virtual Health Record, enabling better-

informed care upon patient arrival.

This real-time contribution from EMS ensures that emergency departments and community providers receive key information before the patient arrives supporting faster, more accurate triage and treatment decisions.

This initiative represents the collaboration of the Arkansas Department of Health, EMS leadership, technology vendors, and local EMS agencies. From technical integration and system testing to user training and feedback, the implementation was shaped by stakeholders who understand the real-world needs of emergency responders.

### Benefits of EMS Data Integration

- **Improved Hospital Readiness:** Emergency departments gain early visibility into incoming patient conditions, enabling faster care for trauma, stroke, or cardiac events.
- **Reduced Redundancy:** EMS data sent to SHARE reduces duplicative efforts in documentation, helping streamline care transitions.
- **Enhancing SHARE HIE and Public Health Intelligence:** The influx of real-time EMS data into SHARE HIE strengthens its role as Arkansas' central health data utility. This rich, timely dataset allows public health officials to monitor statewide trends, detect emerging health threats, and respond rapidly to crises such as overdoses, injury patterns, or natural disasters enabling more proactive, data-driven public health strategies.

## Success Story

# SHARE HIE Named 2025 Civitas Networks for Health “Moving Data into Action” Award Winner

SHARE HIE (State Health Alliance for Records Exchange) has been selected as this year’s Civitas Networks for Health® “Moving Data into Action” Award winner, a national recognition honoring organizations that are transforming health information into measurable impact. The award celebrates entities that have successfully liberated, connected, and leveraged data to drive policy improvements, better outcomes, and greater access at the community, state, or national level.

This recognition highlights SHARE HIE’s leadership in advancing interoperability and data exchange across Arkansas’s healthcare ecosystem.

As the state’s only statewide Health Information Exchange (HIE), SHARE connects more than 4,000 healthcare organizations and 128 hospitals, representing thousands of providers. Through real-time exchange of clinical data, including ADT (admission, discharge, transfer) notifications, laboratory results, radiology reports, progress notes, discharge summaries and continuity of care documents (CCDs), SHARE empowers providers to make informed decisions at the point of care. From hospitals and primary care clinics to behavioral health providers, EMS agencies, and payers, SHARE ensures that the right information is accessible when and where it’s needed most.

By integrating multiple data sources, SHARE HIE helps Arkansas providers close care gaps, reduce readmissions, and improve transitions of care. The

organization supports public health reporting such as immunization submissions and syndromic surveillance, enabling timely data sharing with the Arkansas Department of Health. SHARE also delivers customized reports, such as 0-90-day readmission alerts, hospitalization reports, foster care custody change reports, and HbA1c reports, to help care teams track outcomes, meet CMS Promoting Interoperability and MIPS requirements, and strengthen value-based care performance.

Through innovation, collaboration, and a commitment to healthcare access. This national honor from Civitas Networks for Health affirms SHARE’s role as a trusted data utility and a model for how statewide HIEs can drive real change through connected, patient-centered information exchange.

