

SHARE PCMH Guide Activity G



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PCMH Activity G: Join SHARE or participate in a network that delivers hospital discharge information to practice within 48 hours.

Activity G Deadline: 6/30/2025

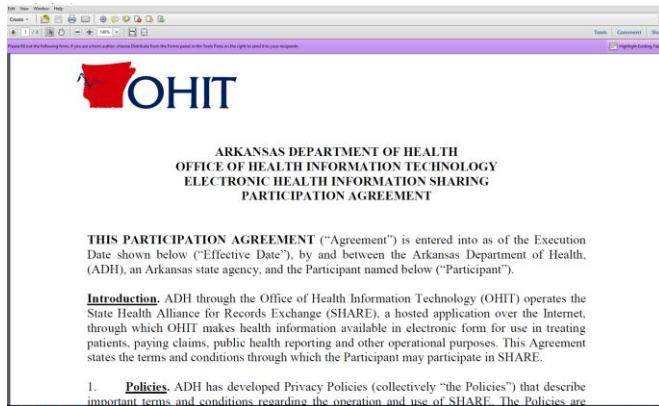
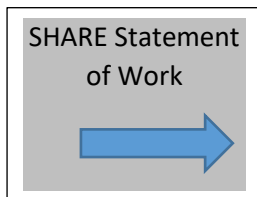
1. Indicate if the practice has joined SHARE.
 - a. Indicate the ability to access inpatient discharge information via SHARE.
 - b. Indicate the ability to access patient transfer information via SHARE.
2. If the practice has not joined SHARE, indicate if the practice participates in a network that delivers hospital discharge information to the practices within 48 hours of discharge.
3. Practices are to document completion of this activity via the QCI provider portal and attest that the described activity has been completed and that proper evidence of such can be provided upon request.

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4 SIMPLE Steps

Step 1:

Make sure that you have the SHARE contract (Participation Agreement and Statement of Work) for your clinic. Please see sample below:



Provider Practice Statement of Work for SHARE HIE Connectivity

Date _____

Participant/Facility Name _____ Arkansas Office of Health Information Technology
3501 N. University Ave., Ste. 420
Little Rock, AR 72207
Phone: 501-410-1999
Fax: 501-978-0940

Billing Address _____

(City/State/Zip) _____

Phone _____ Project Champion or Trained Agent _____

Contact Name _____ Email _____

Email _____ Phone Number (Direct Line) _____

Ops Lead _____ Number of Providers _____

| Selectable | Product or Service | Implementation (one-time) | Monthly Fee | Annual |
|--------------------------|---|---------------------------|---------------------|--------|
| <input type="checkbox"/> | Non-Interface System with up to 100 Primary Clinical user prior to 10 secondary users and up to 1000 (for paper based and/or non-electronic system practices) includes Outreach & Education, Project Management, workflow analysis & implementation, user training, enablement procedures and staff to view clinical information (i.e. lab results, clinical summaries, discharge notes, etc.) used to send and receive clinical information (i.e. CPOE, clinical summaries, etc.) to other appropriate health care providers (i.e. eligible professionals and hospitals). | N/A | \$50 | |
| <input type="checkbox"/> | Non-Interface System with up to 100 Primary & Secondary Clinical user and up to 1000 (for paper based and/or non-electronic system practices) includes Outreach & Education, Project Management, workflow analysis & implementation, user training, enablement procedures and staff to view clinical information (i.e. lab results, clinical summaries, discharge notes, etc.) used to send and receive clinical information (i.e. CPOE, clinical summaries, etc.) to other appropriate health care providers (i.e. eligible professionals and hospitals). | N/A | \$75 | |
| <input type="checkbox"/> | Interface System with up to 100 Primary Clinical user and up to 10 secondary users, HIP to HIP connection and IM includes Outreach & Education, Project Management, Compliance Review & implementation, workflow analysis & implementation, UMS, Configuration, Mapping, technical testing, enables bi-directional or one-directional clinical data exchange to include but not limited to ADT, laboratory results, discharge and clinical summaries and other relevant clinical information. Pricing is contingent upon the number of defined interfaces as determined in the technical scoping. | N/A | \$50 per interface | |
| <input type="checkbox"/> | Interface System with up to 100 Primary Secondary Clinical user, HIP to HIP connection and up to 100 IM includes Outreach & Education, Project Management, Compliance Review & implementation, workflow analysis & implementation, UMS, Configuration, Mapping, technical testing, enables bi-directional or one-directional clinical data exchange to include but not limited to ADT, laboratory results, discharge and clinical summaries and other relevant clinical information. Pricing is contingent upon the number of defined interfaces as determined in the technical scoping. | N/A | \$75 per interface | |
| <input type="checkbox"/> | CDM Integration: Clinical Summary & Reporting, Project Management, Workflow Analysis, Configuration, Mapping and Technical Testing. Includes but not limited to ADT, laboratory results, discharge and clinical summaries and other relevant clinical information. Pricing is contingent upon the number of defined interfaces as determined in the technical scoping. | Varies | \$75 per connection | |
| <input type="checkbox"/> | Public Health Reporting: Public Health Reporting Only. Project must be adequately scoped to define desired functionality. | Varies | \$1,500 | |
| <input type="checkbox"/> | Public Patient Portal Build and Content for event specific sites | Varies | N/A | |

Provider Practice Statement of Work - February 2017

SHARE

Provider Practice Statement of Work for SHARE HIE Connectivity

| | | |
|--|--------|----------------|
| <input type="checkbox"/> Implementation/Regulatory Reporting Implementation Only (200 fee) | Varies | \$50 or Varies |
| <input type="checkbox"/> Public Health Reporting (Public Health Reporting Only (200 fee) | Varies | \$50 or Varies |

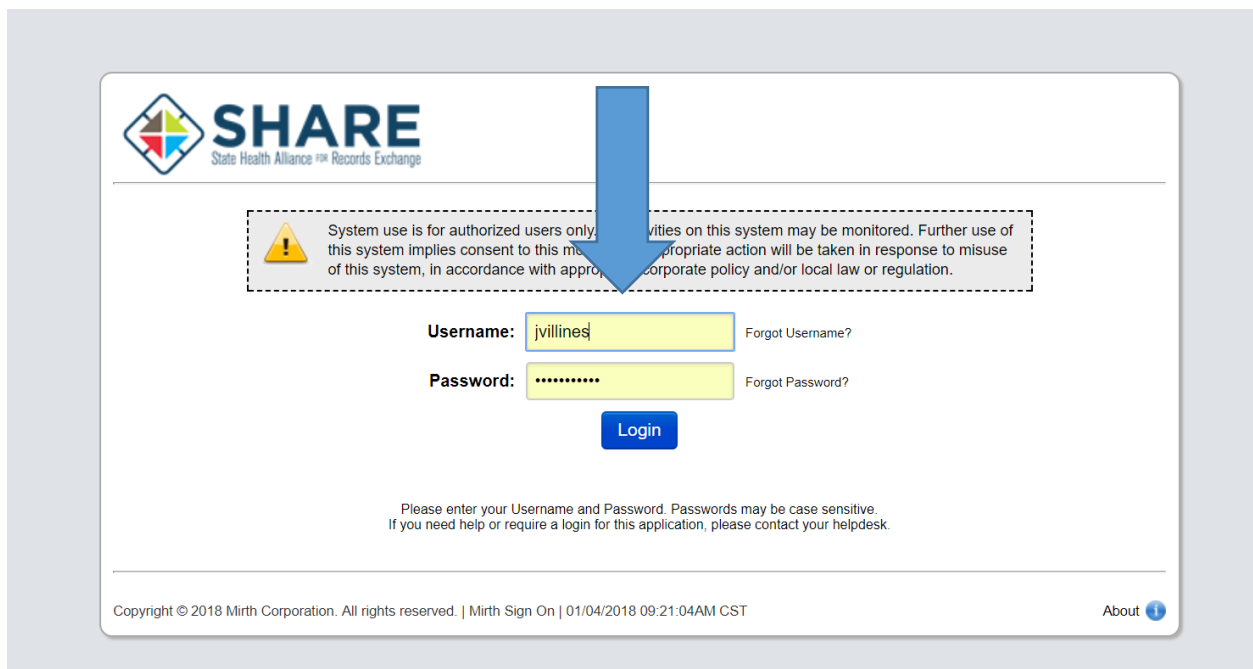
Step 2:

Go to SHAREarkansas.com and login to your Secure Messaging account as seen below.

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Put your login information and password to access SHARE:



Once you have logged into your Secure Messaging Account access the SHARE **24 Hour Daily Report** that your PCMH Care Coordinator received via Secure Messaging of a patients' recent Admission/Discharge and Inpatient Encounter Discharge as seen below:

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SAMPLE Daily Hospitalization Report



SHARE Hospitalization Report



The following patient(s) has presented with an encounter:

| Last Name | First Name | DOB | Patient's Phone | Payer Relationship | Name of Hospital | Attending Provider | Primary Diagnosis | Description of Visit | Type of Visit | Date and Time |
|-----------|------------|------------|-----------------|-------------------------|-------------------|--------------------|---|-------------------------|-------------------------|------------------|
| Ball | Lucille D | 10/24/2008 | | Medicaid | Drew Memorial | Brian Beans | Crohn's disease, unspecified, with unspec | Discharge/End Visit | Emergency Room | 04/27/2021 23:45 |
| Taylor | Tim F | 3/30/1965 | (501) 555-6655 | | Drew Memorial | Charlie Russ | Major depressive disorder, recurrent, un | Discharge/End Visit | Inpatient | 04/28/2021 00:45 |
| Smith | John | 9/1/2017 | (479) 555-5555 | | Magnolia Hospital | Mary Moon | Type 2 diabetes with ketoacidosis | Outpatient to Inpatient | Outpatient to Inpatient | 04/28/2021 02:30 |
| Duck | Donald | 2/4/1982 | | | UAMS | John Smith | Back pain | Admission | Emergency Room | 04/28/2021 03:17 |
| Mouse | Minnie | 3/15/1942 | (870) 555-5555 | Medicare PCF | UAMS | John Smith | Contact with exposure to covid-19 | Discharge/End Visit | Emergency Room | 04/28/2021 11:25 |
| Mouse | Mickie | 5/18/1942 | (870) 123-4567 | | Drew Memorial | Jane Doe | Strain of unspecified muscle | Discharge/End Visit | Inpatient | 04/28/2021 14:32 |
| Gilmore | Lorelai | 4/11/1935 | (479) 123-4567 | | ACH | Ricky Ball | Shortness of Breath | Admission | Emergency Room | 04/28/2021 16:45 |
| Glitter | Poppy | 9/19/1967 | | | Baptist Health | Bill Silver | Acute viral hepatitis | Discharge/End Visit | Emergency Room | 04/28/2021 19:00 |
| VonSweet | Penelope | 9/19/1937 | | Ark Health and Wellness | Drew Memorial | John Taylor | Unspecified pain | Admission | Emergency Room | 04/28/2021 22:33 |
| Wreck | Ralph | 7/1/1962 | | Blue Cross | Mercy Health | Steve Emdee | COVID 19 | Outpatient to Inpatient | Outpatient to Inpatient | 04/28/2021 23:01 |
| VonSweet | Penelope | 9/19/1937 | | Ark Health and Wellness | Drew Memorial | John Taylor | abdominal pain | Discharge/End Visit | Emergency Room | 04/28/2021 23:49 |

This report is a summary of your patient encounters who has had an event at a connected hospital in the last 24hrs.
Additional information can be found at SHAREArkansas.com

Step 3:

Once you are logged in to your SHARE secure messaging you will need to toggle over at the top of the page to the Virtual Health Record (Mirth Results). Once you are in the Virtual Health Record you will need to look up the patient by last name and date of birth that you received the Daily Report so that you can bring up the patients' recent discharge summary:

The screenshot shows the 'Mirth Results' search interface. At the top, there are navigation tabs: 'Provider Directory', 'Mirth Results', and 'Web Mail'. The 'Mirth Results' tab is selected, and a blue arrow points to it. The interface includes a search filter for 'Patients', a search type selector (My Patients / All Patients), and search requirements (Last Name and Date of Birth). The search form has sections for 'Reason For Search' (Treatment), 'Demographic Search' (Last Name, First Name, Date of Birth, Gender, Street, City, State, Country, ZIP Code), and 'Identifier Search' (Patient Alias, Insurance Plan ID, Phone Number). A 'Submit' button is located at the bottom right of the form.

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Step 4: Once you have accessed your patient you will need to look for the hospital encounter date from the recent Daily Hospitalization Report that you received as seen below:

The screenshot shows the SHARE patient portal for Paul A. Sharetest1. The patient's information includes: Male, 01/01/1965, 82 ROCKY ROAD LANE, SHAREVILLE, AR 71001. The page displays several data tables:

- Laboratories (3):**

| Date | Name | Source |
|------------|------------------|--------|
| 05/20/2016 | BASIC METAB... | UAMS |
| 05/20/2016 | URINALYSIS W/... | AMMC |
- Documents (0):** (Empty table)
- Ambulatory Encounters (0):** (Empty table, highlighted by a blue arrow)
- Conditions (15):**

| Date | Name | Source |
|------------|-----------------|--------|
| 05/12/2015 | TOTAL KNEE R... | BRMC |
- Procedures (1):** (Empty table)
- Transcriptions (0):** No Transcriptions to display
- Vitals (8):**

| Name | Value | Collected |
|--------------------|------------------|------------|
| HEIGHT | 157.5 cm | 05/20/2016 |
| WEIGHT | 74.571 kg | 05/20/2016 |
| Temperature | 98.7 Fahrenheit | 05/16/2016 |
| Blood Pressure ... | 70 mm Mercury | 05/16/2016 |
| Blood Pressure ... | 90 mm Mercury | 05/16/2016 |
| Pulse | 80 beats per min | 05/16/2016 |
| Respiration | 17 beats per min | 05/16/2016 |
- Medications (20):**

| Date | Name | Source |
|------------|----------------------|--------|
| 05/16/2016 | Amitliza (794641) | FPC |
| 05/16/2016 | Baclofen (1973... | FPC |
| 05/16/2016 | Citalopram Hyd... | FPC |
| 05/16/2016 | Gabapentin (31... | FPC |
| 05/16/2016 | Gas-X (210273) | FPC |
| 05/16/2016 | Macrobid (5397... | FPC |
| 05/16/2016 | Mildodrine HCl (...) | FPC |
- Allergies (12):** (Empty table)

When you have found the encounter, click on that encounter and it will take you to the hospital discharge (ER Visit/Inpatient Encounter Discharge), see below.

The screenshot shows the 'Inpatient Encounters' page for Paul A. Sharetest1. The patient's information includes: Male, 1/1/1965, 82 ROCKY ROAD, SHAREVILLE, AR 71001. The page displays the following information:

- Encounter Summary:**

| | |
|------------------|--|
| Status | Discharged |
| Admission Type | Elective |
| Admitted Date | May 12, 2015 8:55:00 AM |
| Discharged Date | May 15, 2015 3:15:00 PM |
| Service | SUR |
| Class | Inpatient |
| Encounter Reason | RIGHT KNEE DJJ, PRE OP, ARTHRITIS, HTN |
| Location | 55TH.5407.1 |
- Associated Providers:**

| Role | Provider |
|--------------------|-----------------------------|
| Admitting Provider | Mconnell MD, Jason P |
| Attending Provider | Zttestprovider MD, Baxter A |
| Attending Provider | Mconnell MD, Jason P |
- Source Information:**

| | |
|-------------|--------------------------------|
| Source | Baxter Regional Medical Center |
| Received On | Aug 23, 2016 10:46:18 AM |
- Conditions:**

| Name | Type | Date | Details |
|--------------------------|-----------|------|--|
| ACCIDENT NOS | Diagnosis | | View Condition Details |
| TEAR MENISCUS NEC-CURREN | Diagnosis | | View Condition Details |
| TOBACCO USE DISORDER | Diagnosis | | View Condition Details |
| OTHER CHRONIC PAIN | Diagnosis | | View Condition Details |
| BACKACHE NOS | Diagnosis | | View Condition Details |
- Procedures (1):**

| Reported | Source |
|----------------------|--------|
| US UNSPEC 04/07/2018 | FPC |
| ISPEC 10/01/2015 | FPC |
| thrucl unopd... | BRMC |
| NOS-LLEG... | BRMC |
| OS | BRMC |
| preprocedural... | BRMC |
| scryom, witho... | BRMC |
| stema | BRMC |

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*If you received the 24 Hour Daily Report and there was not a discharge summary available in SHARE, make note and document that you called the patient about their recent hospital visit and transfer back to your clinic for follow-up.

Please NOTE: You will only get 24 Hour Daily Report and not the discharge summary or any patient results in SHARE from the following facilities at this time:

- *CrossRidge Community Hospital
- *Lawrence Memorial Hospital
- *St. Bernard's Medical Center
- Saint Bernard's Behavioral Health

The Following Hospitals are not connected to SHARE at present:

➤ Acute Care Hospitals

- *Christus St. Michael's Health System
- *Fulton County Hospital
- *Eureka Springs Hospital
- *Johnson Regional Medical Center
- *Little River Memorial Hospital
- *Southwest Arkansas Regional Medical Center

LTC Hospitals

- Cornerstone Hospital of Little Rock
- Southeast Rehabilitation Hospital

BH Hospitals

- OakRidge Behavioral Center
- Piney Ridge Treatment Center & Inpatient Hospital
- Valley Behavioral Health System
- Vantage Point Behavioral Health
- Riverview Behavioral Health Hospital
- Perimeter Behavioral of West Memphis
- Levi Hospital

*Acute Care Hospital