

Winter 2018



# SHARE

State Health Alliance FOR Records Exchange

**A Newsletter from The State Health  
Alliance for Records Exchange**

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DEPARTMENT OF HEALTH



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# Letter from the Director

## New Year, New Challenges...

This year value based programs are putting a strong focus on emergency room and inpatient stay rates. Unnecessary hospitalizations are costly and can prevent practices from receiving incentive bonuses.

Today, SHARE is notifying primary care teams, Behavioral Health PASSEs', clinically integrated networks and accountable care organizations when their members present at a connected hospital. This is a great time to have a conversation and provide education on appropriate emergency room and inpatient usage.

Timely follow-up with patients while providing education and managing a patients' chronic disease is so important. Emergent care will always be needed however; unnecessary hospitalizations can increase hospital readmission penalties.

Great successes have been accomplished by our connected facilities while dramatically reducing the number of hospitalizations. Let's make 2019 the year of appropriate hospitalization use.



Sincerely,

A handwritten signature in black ink that reads "Anne Santifer".

Anne Santifer,  
HIT Executive Director

## Upcoming Events

### Payer Stakeholder Meeting

- March 26, 2019

### Hospital Stakeholder Meeting

- April 16, 2019

### Provider Practice Stakeholder Meeting

- May 21, 2019

### Arkansas Health Info. Management Association (ArHIMA)

- April 3-5, 2019

### Arkansas Nurse Practitioner Association (ANPA)

- April 12, 2019

### Annual Arkansas Medical Society Meeting

- April 23-25, 2019

## New Facilities

\*View complete list of connected facilities at: [www.sharearkansas.com/our-progress/who-shares](http://www.sharearkansas.com/our-progress/who-shares)



Family Medical Center





## SHARE Partners with CHI St. Vincent to Improve Patient Care and Efficiency throughout Arkansas

Little Rock, Arkansas – February, 2019 The only statewide HIE in Arkansas, State Health Alliance for Records Exchange (SHARE), announce a ground-breaking partnership that will enable more efficient healthcare services for patients across rural Arkansas.

This expands connections to CHI St. Vincent by exchanging important information such as lab results, updated patient records and demographic information. By integrating with SHARE it ensures every care provider in a patient's chain of care has consistent and current information, and that their records are more secure and accessible.

By enhancing the connection with CHI St. Vincent hospitals and clinics to the SHARE network, which will include bi-directional data exchange, health care providers participating in the clinically integrated network and referral partnerships will have faster and more complete access to their patients' most critical health information.

The enhanced information access will improve patients' care coordination, reduce treatment delays, eliminate unnecessary testing and allow care providers to make more targeted diagnoses and treatment recommendations.

SHARE provides CHI St. Vincent with data to enable enhanced 30-day readmission event notifications, as well as 24-hour daily reports when their primary care practices' Medicaid patients are admitted and discharged from the emergency department or have an inpatient discharge.

This collaboration is to improve population health analysis, patient outcomes and success with health care quality initiatives such as accountable care, meaningful use, clinically integrated networks, MIPS/MACRA and medical home programs.

As the healthcare landscape continues to transform, HIEs may play a key role in providing data that fuels innovation. SHARE and CHI St. Vincent are working together to contribute to these innovation efforts such as population health initiatives and identifying potential social determinants of health.

"This collaboration with SHARE will enable CHI St. Vincent to move forward with our mission ensuring a healthy future for those we serve, while excelling our system performance while we advance personal and community health beyond our traditional acute care focus" said Christi Whatley, Vice President & Chief Quality Officer, CHI St. Vincent.

CHI St. Vincent continues to remain committed to delivering the highest quality of care for patients and the communities it serves while simultaneously driving efficiencies to address the challenges facing healthcare providers and ensuring a sustainable future for its healing ministry in Arkansas.

### **CHI St. Vincent Facilities Connected to SHARE**

- ♥ 30+ CHI St. Vincent Heart Clinics Arkansas
- ⊕ 80+ Primary Care and Specialty Care clinics

"Sharing information among health care providers is fundamental to providing the highest quality of care for our citizens."

**- Christi Whatley, Vice President & Chief Quality Officer**



# Success Story

## Arkansas Regional Organ Recovery (ARORA) uses SHARE to Restore Lives

The Arkansas Regional Organ Recovery Agency (ARORA) was established in 1987 as a non-profit, independent organ procurement agency. As part of the United Network for Organ Sharing (UNOS), ARORA is certified by the Centers for Medicare and Medicaid Services (CMS).

Despite widespread support for organ donation, a severe shortage in the number of organs donated exists. More than 118,000 Americans are on a waiting list for a kidney, heart, liver or other vital organ, and another person is added to that list every 16 minutes.

ARORA medical professionals use SHARE to access patient's information in real time from hospitals and clinics across the State of Arkansas. This allows real-time decisions on if a patient is eligible for organ donation based on their diagnosis, laboratory results, progress notes as well as many other factors.

Before having access to SHARE, Paul Coulter, Donation Development Liaison stated "ARORA staff had to drive to hospitals and review the patient's medical chart before we could deem the patient a candidate for organ donation. This would take many hours," he said.

Last summer Paul stated "SHARE simply helped restore the life of someone on the waiting list by allowing our providers to have real-time access to a medical history to determine if donation was possible. We had a family who mentioned their loved one had a cancer diagnosis, but didn't know all the details. We researched the patient's medical records and didn't find the cancer diagnosis. We then checked SHARE where we found the complete story regarding the cancer, which resulted in the patient becoming a tissue donor."

“ Having access to SHARE has saved our agency time and resources while making every effort to provide organs and tissues for life-saving and life-enhancing transplantation.   
 - Paul Coulter, Donation Development Liaison ”



Arkansas Regional  
Organ Recovery Agency