

Winter 2019/2020



# SHARE

State Health Alliance FOR Records Exchange

**A Newsletter from the State Health Alliance for Records Exchange**

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 @SHAREarkansas

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# Letter from the Director

## We Help ACOs Manage Patient Care



Accountable Care Organizations (ACOs) are groups of doctors, hospitals, and other health care providers who come together to give coordinated high-quality care to their patients.

These groups of doctors and hospitals share both the financial and medical responsibility of a patient group. When ACOs perform well, they are eligible to receive substantial financial incentives.

ACO leaders have recognized that value-based care often depends on analyzing the data that is available to them to make business decisions that result in ideal patient outcomes and reduced costs.

### This is where SHARE can help!

Today SHARE is working with various ACOs across the state to deliver real time comprehensive clinical data. This allows ACOs to reduce time and administrative burden by collecting information from various sources.

If you are a part of an ACO and are not currently receiving data from SHARE, contact us.



Sincerely,

*Anne Santifer*  
Anne Santifer,  
HIT Executive Director

## New Connections



Arkansas Primary Care  
Family Care for Today, Research for Tomorrow

North Hills Family Clinic PA  
North Little Rock, AR



Open Hands (Healthcare for the Homeless)



arkansas total care



Arkansas BlueCross BlueShield



Mid Delta Health Systems



Humana



Summit COMMUNITY CARE

Howard Memorial hospital



AMERICAN MEDICAL RENTALS

# Health Information Technology (HIT) News

## Arkansas Department of Health Network of Local Health Units are now Coordinating Care Delivery Via SHARE

The Arkansas Department of Health's (ADH) network of Local Health Units (LHU) is now using the State Health Alliance for Records Exchange (SHARE), one of the country's largest and most robust health information exchanges (HIE).

LHUs can now access clinical information across participating entities for patients who have authorized sharing their medical information, allowing clinics to have accurate and up to date results for their patients.

### **The following patient data can be viewed through SHARE's Virtual Health Record (VHR):**

- Admission, Discharge and Transfer
- Data Allergies, Problems,
- Medications
- Demographic and Insurance
- Information Laboratory Results,
- Radiology Reports
- Discharge Summaries
- Continuity of Care Documents
- Progress Notes

There are 93 clinics across the state, including at least one in every county. They provide prenatal care, family planning, annual exams, maternity care, breast care, immunizations, sexually transmitted disease testing and community outreach.

In Arkansas, where many health systems use disparate EHR systems, this is a particularly important milestone. SHARE will allow Local Health Unit providers access to a variety of test results and medical records as well as discharge summaries from outside hospitals and specialty clinics within their Greenway EMR System.

Accessing patient information through this secure exchange allows better coordination with hospitals, specialists, and referral partners. Clinics will be able to see a more robust picture of their patients' medical histories, ensuring an efficient and safe continuity of care.



SHARE's VHR displays information as a traditional clinical chart, with tabs to separate patient information into groups for easy chart review. VHR retrieves and shows all available data for a selected patient gathered from all participants within SHARE to enable a single, consolidated view of a patient's health history.

SHARE's continued mission is to provide better information to support high quality patient care for the Arkansas healthcare community by increasing real-time patient data results in the HIE when doctors, providers and care teams need it.

## Success Story

# SHARE and East Arkansas Family Health Centers partner to improve patient care in the Arkansas Delta

East Arkansas Family Health Centers (EAFHC) are now using SHARE, one of the country's largest and most robust health information exchanges (HIE).

EAFHC care teams are now accessing clinical information across participating entities for patients who have authorized sharing their medical information. This allows them to have accurate and recent results for their patients that range from children to adults.

EAFHC provides comprehensive primary and preventive health care services appropriate for the population served at each of their health centers. They offer medical, dental, pharmaceutical, ophthalmology, lab, radiology, and transportation services.

They also provide preventive health screenings, diabetes and cardiovascular wellness, nutrition classes, HIV/AIDS care, and behavioral health assessments.

They are located in Crittenden, Poinsett, Mississippi, and Phillips counties, with a total of seven primary care medical offices, three school-based clinics and an HIV/AIDS care center.

EAFHC makes dental care easy and affordable for their patients and families in the Arkansas Delta so patients get the care they deserve.

This is why they also offer on-site dental services at their West Memphis, Blytheville, Earle, Helena, Lepanto, and Trumann offices.

### **EAFHC care teams can now view the following patient data through the SHARE Virtual Health Record:**

- Admission, Discharge and Transfer Data
- Allergies, Problems, Medications, Vitals
- Demographic, Insurance
- Laboratory Results, Radiology Reports
- Pathology Reports
- Discharge Summaries,
- Continuity of Care Documents
- Progress Notes



In the Delta region of Arkansas this is a particularly important milestone because the single interface to SHARE enables EAFHC to access the exchange to better coordinate with providers and patients in Arkansas.

Accessing patient information through this secure exchange allows EAFHC significant access to better coordination with hospitals, specialist and referral partners outside their network across the State to see a more robust picture of their patients' medical histories, engendering efficient and safe continuity of care.

“With access to the SHARE exchange, we'll see the big picture with our patients. Patients won't have to worry about remembering every detail for a primary care visit because their doctors will have all the information they need.”

**Susan Ward-Jones MD, CEO**