

Spring 2019



# SHARE

State Health Alliance FOR Records Exchange

**A Newsletter from The State Health Alliance for Records Exchange**

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# Letter from the Director

**Alphabet soup of risk...** PCMH, MIPS, MACRA, CPC+, ACO, APM and PCF all mean the same: taking risk. When it comes to downside risk in population health programs, providers are still cautious. However, the federal government has made it clear that risk-based health care is here to stay.

Although daunting, risk based models encourage providers to provide value based, high-quality health care and receive incentive bonus money. Arkansas is fortunate to participate in many demonstration projects that bring in millions of dollars to health

care providers. All these programs have a central theme: managing high utilizers of hospital emergency room use and inpatient stays.

SHARE can assist providers by notifying them when their patients present at a connected hospital, including connections to 24 states and growing.

Utilizing the statewide HIE can also assist in meeting Promoting Interoperability requirements. If you haven't connected to SHARE, give us a call.



Sincerely,

Anne Santifer,

HIT Executive Director

## Upcoming Events

### Payer Stakeholder Meeting

- June 18, 2019

### Hospital Stakeholder Meeting

- July 16, 2019

### Provider Practice Stakeholder Meeting

- August 20, 2019

### Arkansas Pharmacist Association Convention

- June 6-8, 2019

### American Academy of Family Physicians National Conference

- July 25-27, 2019

### 47th Annual Behavioral Health Institute

- August 5-7, 2019

## New Facilities

The banner features the following logos from left to right:

- CHI St. Vincent** St. Vincent Breast Center (In partnership with Radiology Associates, PA)
- MILLENNIUM CHIROPRACTIC** SPORTS MEDICINE & REHAB (a mana clinic)
- South Arkansas Pediatric Associates**
- Ear, Nose and Throat Associates of South Arkansas**
- MEDICAL CENTER of South Arkansas**
- FirstCare FAMILY DOCTORS** (a mana clinic)
- RAPA RADIOLOGY ASSOCIATES, P.A.**
- arkansas total care**
- Summit COMMUNITY CARE**
- 1ST CHOICE HEALTHCARE** (Revolving around you)
- mana URGENT CARE**
- northwest arkansas pediatrics** (a mana clinic)
- FAYETTEVILLE DIAGNOSTIC CLINIC** (a mana clinic)
- empower HEALTHCARE SOLUTIONS**
- ARcare**

## SHARE is now integrated with Credible, a behavioral health EHR, to improve on health data exchange

Health information exchanges (HIEs) play a hand in enabling more practical, timely health data exchange to participating healthcare organizations and their patients.

While electronic health record (EHR) systems and health data exchange solutions have been common tools within hospitals and physician practices for close to a decade, many behavioral healthcare providers are just beginning to integrate EHR use into care delivery. This includes integration with HIEs for a more complete picture of health of the patient.

The only statewide HIE in Arkansas, State Health Alliance for Records Exchange (SHARE), has now integrated with Perspectives Behavioral Health Management, which uses Credible, a behavioral health EHR, to improve comprehensive care throughout West Arkansas.

This includes records such as diagnostic evaluation, diagnoses, discharge plan/summary, medications and continuity of care documents (CCDs).

With this integration, SHARE excludes sensitive labs, psychotherapy notes and substance abuse information adhering to 42 CFR Part 2.

SHARE also provides Perspectives Behavioral Health Management access to 24 hour daily reports notifying the behavioral health clinic providers and care coordinators when their patients are admitted and discharged from the emergency department and inpatient discharges.

Perspectives Behavioral Health Management's main clinic is located in Fort Smith, Arkansas and provides care at Clarksville, Greenwood, and Mulberry clinics that also see patients at over 20 school based treatment programs throughout the Fort Smith region.

Perspectives Behavioral Health Management provides day treatment (adult), traditional office-based counseling (child/adult), psychological testing (child/adult), school-based services (child), and crisis intervention services.

These efforts to include behavioral health in the electronic data exchange mark progress toward enabling more comprehensive, complete patient care. Despite a growing awareness of the importance of behavioral health data to primary care providers and hospitals, behavioral health data sharing continues to lag behind.

This integration of behavioral health data into SHARE ultimately results in a more complete picture of a patient's health and assists with information gaps. Integrating behavioral health and other data types into SHARE is imperative to mitigating these information gaps and avoiding potential inhibitors to positive patient health outcomes resulting in improving managed mental health.



# Success Story

## Mainline Health Systems improve breast cancer screening rates in vulnerable populations in rural Arkansas by using SHARE

Despite gains in recent decades, breast cancer screening rates in the United States remain relatively low, especially among the nation's most vulnerable populations.

Mainline Health Systems in Southeastern Arkansas, which has thirteen clinics that cover five counties, have increased their mammogram rates by 45% using SHARE.

Providers and nurses across the Mainline Health System have devised strategies to boost screening rates among economically disadvantaged patients and patients from underserved racial and ethnic groups, as well as among the general population in the Delta Region in Arkansas.

The new initiative encompasses a range of programs designed to address different causes of low screening rates in the region. With SHARE as the foundation, follow-up rates have greatly increased.

Mainline Health Systems' new effort seeks to increase breast cancer screening rates by eliminating the need to schedule multiple visits—a substantial barrier for many women, especially those in vulnerable populations.

Under the new protocol, when a patient goes to their clinics for any reason and is identified as

overdue for a screening or has any other breast issues or concerns, she is given the option of receiving a mammogram during her visit.

Mainline Health System clinics are making screening more accessible both by implementing the mammogram screening program system-wide and by offering expanded hours and more “while you wait” reads. It is also revisiting its methods for reaching out to patients who are overdue for a mammogram.



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"Having access to patient mammograms, labs, and progress notes in real-time has dramatically improved health outcomes in each of our clinics since using SHARE."

**-Byron Montgomery, Advanced Practice Registered Nurse**

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