

Fall 2020



SHARE

State Health Alliance FOR Records Exchange

Health Information Technology (HIT) News

Submitting a SHARE Secure
Support Ticket

New Connections

SHARE Success Story



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www.SHAREarkansas.com

Health Information Technology (HIT) News

SHARE is prepared to help hospital systems comply with CMS, ONC Final Interoperability Rule

Interoperability is the ability for healthcare technology systems and devices to exchange, interpret, and store data using common standards.

SHARE is prepared to help participants comply and implement our health information exchange (HIE) data exchange to make protected patient health information more accessible.

According to the Centers for Medicare & Medicaid Services (CMS) and the Office of the National Coordinator for Health Information Technology (ONC), effective Spring 2021, hospitals must electronically send admission, discharge and transfer (ADT) alerts to community providers when patients are seen in the emergency department or admitted to, discharged, and/or transferred from the hospital to another community provider or practitioner.

SHARE is offering incentives to offset costs to hospitals and health systems for participating in the SHARE network by November 2020 and sharing data connections by April 2021.

The SHARE health system will send notifications at the time of:

- Registration at the emergency department
- Admission to the hospital's inpatient services
- Patient's discharge or transfer from hospital's emergency department
- Patient's discharge or transfer from hospital's inpatient services.

To meet this requirement, your facility must be live in sharing ADT data by **May 1, 2021**.

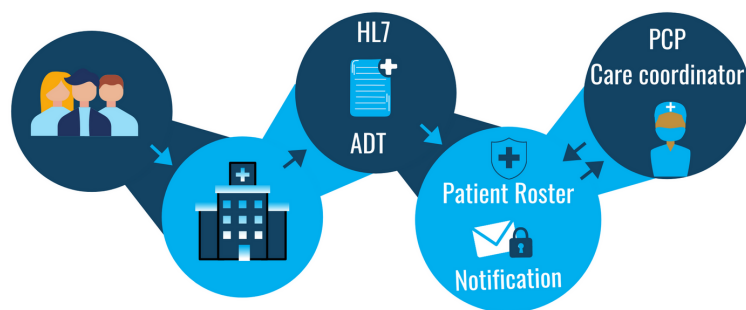
SHARE already offers event notification services to its participants.

This rule requires hospitals, including psychiatric hospitals and critical access hospitals, to send notifications that must include at least a patient name, treating practitioner name and sending institution name.

This federal regulation is achieved by SHARE participants sending their ADT information to SHARE and SHARE delivering event notification service through NexGen Healthcare Solutions, Mirth Connect.

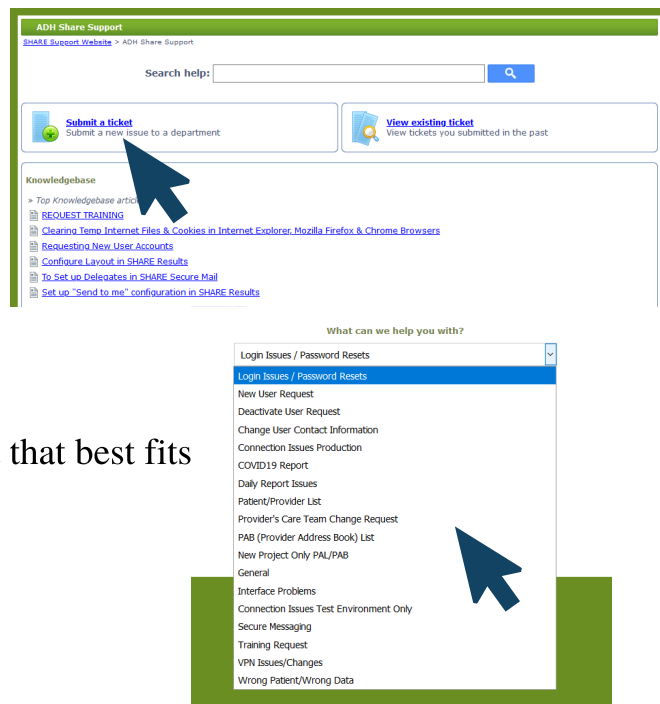
To view the CMS interoperability and patient access final rule, visit:
<https://www.cms.gov/Regulations-and-Guidance/Guidance/Interoperability/index>

Hospital notifications service available to participating providers

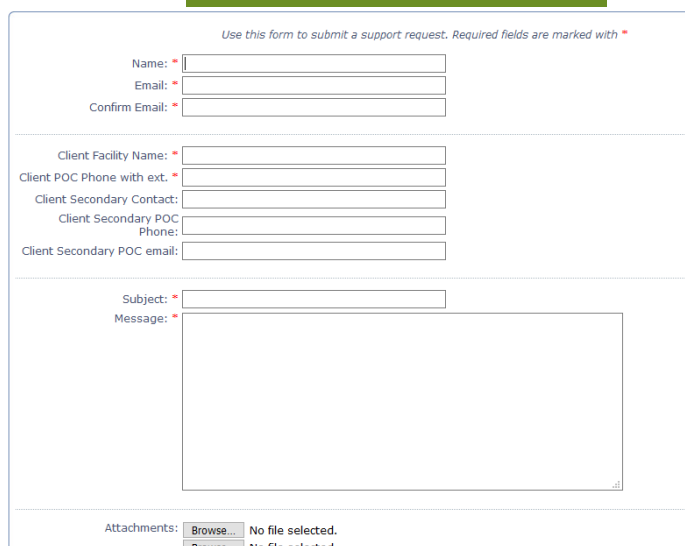


Submitting a SHARE Secure Support Ticket

- 1 Open your web browser and visit our SHARE help desk at:
<https://sharehelpdesk.hesk.com/>
- 2 Select "Submit a ticket" link
- 3 Choose a technical requirement that describes your technical needs



- 4** Complete the form and a SHARE support technician will work with you to resolve your issue



Review our online training materials at:
www.sharearkansas.com/share-options/share-provider-training

New Connections



Success Story

East Arkansas Children's Clinic expands connection with SHARE to enhance care coordination



East Arkansas Children's Clinic, a large pediatric practice, is now using health information exchange to coordinate care for more than 50,000 annual patient visits.

Through SHARE's secure electronic network, East Arkansas Children's Clinic doctors and care teams are now receiving clinical results from hospitals and specialty clinics around the state without having to wait for faxes or other paper-based methods of communication.

This is reducing patient wait times, helping doctors make faster and more accurate clinical decisions, and saving staff time previously spent tracking down patients' medical records.

SHARE currently receives high-level data – admission, discharge, and transfer summaries – for Arkansas patients.

SHARE sends East Arkansas Children's Clinic 24-hour daily reports when their patients have an ED and Inpatient Discharge from other connected facilities.

This includes the Arkansas Children's Care Network (ACCN), a statewide pediatric clinically integrated network (CIN) that East Arkansas Children's Clinic is part of.

SHARE also is alerting the clinic if any of their patients have a positive COVID-19 test result in daily reports.

Immediate access to a patient's medical history is invaluable, particularly during a pandemic.

East Arkansas Children's Clinic collaboration with SHARE is an integral part of our ongoing commitment to provide safe, high-quality health and wellness services to children of Arkansas.

"In an emergency, being able to quickly access electronic patient medical information is vital. The HIE has completely changed the way we care for patients."

Dr. Curt Patton MD
Physician and East Arkansas Children's Clinic Owner



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