

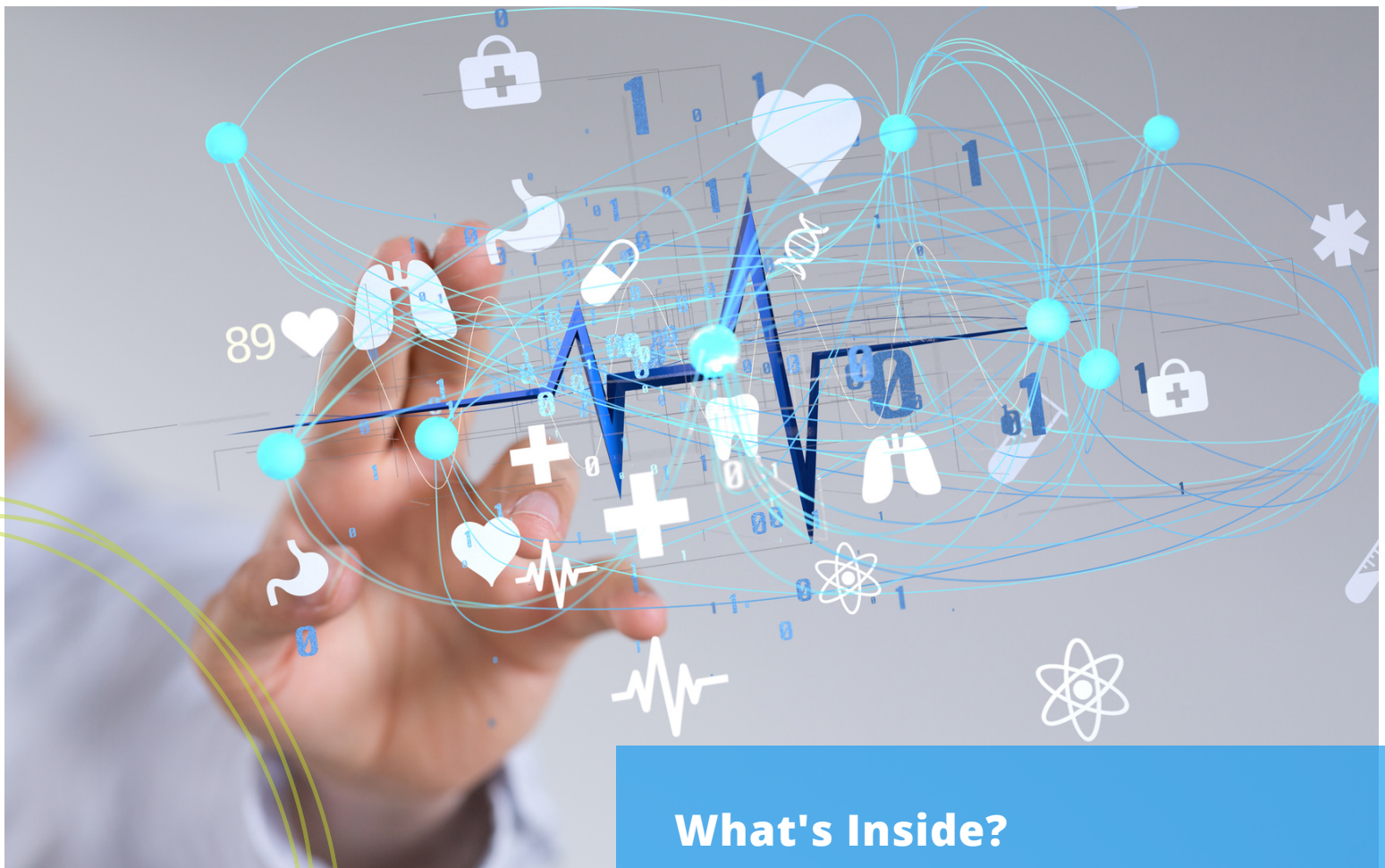


A Newsletter from

SHARE

State Health Alliance FOR Records Exchange

the State Health Alliance for Records Exchange



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Come See SHARE in Action

2022 Medicaid Educational Conference

December 6th Benton, Arkansas

2022 Medicaid Educational Conference for Behavioral Health and Waiver Providers

December 8th Virtual

2022 Arkansas Association for Healthcare Quality Conference

December 9th Little Rock, Arkansas

2023 14th Annual Medicaid Innovations Forum

February 6th - 7th Kissimmee, Florida

2023 State HIT Connect Summit

March 6th - 8th Baltimore, Maryland



SHARE Welcomes Our New Connections!



HIT News

Hark at Excellerate Foundation Integrates Social Determinates of Health with SHARE

State Health Alliance for Records Exchange (SHARE), welcomes our newest data partner, HARK.

Hark connects Northwest Arkansas residents with vital community resources and services in those moments “when life happens”. Hark’s custom client resource plans bridge the complex nature of health and human services and are based on Northwest Arkansas’ most robust database of resources.

“The health of Arkansans is primarily influenced by non-medical factors such as food, housing, social connectedness, and safety, often referred to as social determinants of health. To support whole-person care and make it easier for Arkansans to access the comprehensive services they need, it is necessary to connect healthcare systems and systems of Social Determinant of Health (SDOH) services more seamlessly. This is why connecting to the statewide ‘SHARE’ HIE is valuable and sustainable,” said Josh Hall, LCSW and Vice President, Excellerate Foundation/Executive Director, Hark

The goal is to connect with as many providers as possible to provide information about resources, while, at the same time, speaking to specific clients that may not be reaching out for help. Hark gathers data and insights to benefit Northwest Arkansas, and then these are aggregated to show what resources are available, accessed, missing, and so on. Hark believes that data should benefit everyone, so, with the clients’ consent, that information is shared with SHARE HIE and made available to their healthcare providers. In this way, the clients benefit even more through a statewide approach.

The results of addressing SDOH run the gamut from reductions in healthcare costs and inpatient stays to improvements in the quality of life of residents, which are affected by things like housing stability and level of preventative care. But to truly create sustainable and impactful SDOH programs, it’s critical to look at the needs of the populations and communities serve while sharing the data to everyone in the healthcare chain of command.

Hark was launched in 2017, and, since then, it has worked with thousands of individuals to identify needs and build connections to resources through building custom resource plans, developing innovative technology, leveraging data, and creating community collaborations. While initially conceived as the incubation of a new organization, it became apparent that Hark was a key “listening device” for Excellerate, providing a detailed picture of the needs at the individual level.

Now known as Hark at Excellerate Foundation, Hark’s access to first-hand communication “from the street” and robust data sets, combined with its ability to recognize patterns in both, continues to be central to Excellerate’s efforts to identify and address the greatest systemic needs of Northwest Arkansas.

Learn more about Hark at Excellerate Foundation: www.harknwa.com



Success Story

Ozark Orthopaedics Realizing the Power of Data Exchange to Treat Patients using SHARE HIE

The core of Health Information Exchange (HIE) is sharing of electronic information between organizations. Because of the power and complexity that's possible with Electronic Health Records (EHR), organizations such as Ozark Orthopaedics continue to invest significant time and resources to achieve the level of interoperability that's essential for efficient care. Today, healthcare providers go beyond treatment, offering preventative care and routine check-ups to keep patients healthy. Through value-based care (VBC) models, the provider is financially rewarded when their patients successfully achieve a core set of care metrics (e.g., reduced readmissions). To provide optimal care and earn financial incentives, the care team spends hours engaging with and outreaching to their patients, which can be both difficult and time-consuming. In Arkansas, where patients often receive care across multiple providers, it's hard to know if gaps in care have been met elsewhere. The State Health Alliance for Records Exchange (SHARE), Arkansas' statewide HIE, data provides insight into the care delivered across providers, hospital networks and geographies.

In Ozark Orthopaedics' four locations, they are committed to improving the quality and safety of care they provide to their patients. That's why they have integrated their Athena EHR with SHARE – which allows the clinicians and care team to quickly get the comprehensive medical information they need to deliver efficient and personalized care.

To provide referral partners with the safest, most effective, and efficient care possible, authorized clinicians and care teams need a complete picture of their patients' medical history—especially in emergencies, when every second counts. By using SHARE Health Information Exchange, Ozark Orthopaedics clinicians can quickly get the medical information they need. Also, when transitioning patients' care to other providers, SHARE allows the information in Ozark Orthopaedics Athena EHR to travel with the patient, supporting care continuity.



"The significance of SHARE information is not in the mass volume of data available, but in the meaningfulness to close specific gaps for keystone patients. Simultaneously, it provides a secondary benefit of a greater understanding of these patients and where and when they receive care, which allows us to adjust resources and strategies", said Tracy Davenport, COO at Ozark Orthopaedics